



**Brandon M. Scott**  
Mayor

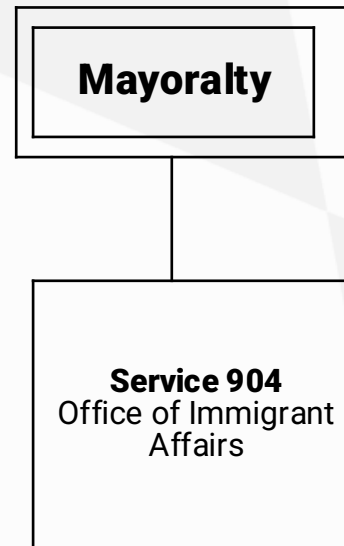
# **Fiscal 2026 Recommended Budget**

## **Office of Immigrant Affairs**

**PREPARED BY**  
**Catalina Rodriguez Lima, Director**

**HEARING DATE**  
**06/02/2025**

# Org Chart



# Fiscal 2026 Agency Overview

## Mayor's Office of Immigrant Affairs' Mission

The mission of the Mayor's Office of Immigrant Affairs is to promote community wellbeing, economic development, and the integration of Baltimore City's immigrant communities.

## Fiscal 2026 Goals

- Increase number of language access services accessed by city agencies, including documents translated, telephonic interpretation calls made, and staff trained, as a result of onboarding 8 additional agencies and City Council.
- Strengthen communications and engagement to improve government accessibility and immigrant integration.
- Respond to the needs of foreign born impacted by immigration policies and laws through Safe City Baltimore.

# Service 904 - Office of Immigrant Affairs

**Pillar**  
Building Public Safety

**FY26 Rec. Budget**  
\$966,348

**FY26 Rec. Positions**  
4

## Service Description

- MIMA's responsibilities include advising on matters related to foreign born communities; technical assistance for agencies; source of information for Limited English Proficient (LEP) residents, managing the City's language access program; communications and outreach of ethnic civic groups; and responding to needs of immigrants.

## Major Operating Budget Highlights

- This is a newly created service created as part of the Fiscal 2026 budget. This function was previously reflected as an activity within Service 125- Executive Direction and Control (Mayoralty). The funding level included in the Recommended Budget is consistent with the Fiscal 2025 budget.

## Performance Measures

Measure	FY21 Actual	FY22 Actual	FY23 Actual	FY24 Target	FY24 Actual	FY25 Target	FY26 Target
% of selected participants who complete the New American Leadership Institute course	N/A	N/A	68%	74%	68%	80%	70%
# of language access services accessed by city agencies	N/A	406	1,151	750	3,296	1,100	5,000
% of agencies with Language Access Plans	N/A	N/A	N/A	25%	0%	100%	65%
# of individuals reached across MIMA's communication channels	N/A	20,480	36,411	40,000	37,577	50,000	35,000

# Fiscal 2025 - MIMA's Services/Activities

## Language Access Program

- In FY25, MIMA **onboarded 9 agencies** to increase access for LEP individuals making a total of **16 agencies**.
- MIMA's centralized language line has facilitated **2,810 interactions** with LEP residents, or **31,238 minutes** of interpretation in **28 languages**.
- The Mayor **signed into law Bill 24-0584** requiring city agencies that provide direct services and emergency information to comply with language access requirements.

## Civic and Community Engagement

- Hosted **54** community stakeholder meetings, events, and advisory board and Commission meetings.
- Participated in **114 outreach events and resource fairs**.
- Reached more than **55,000 users** via social media and approximately **8,000 community members and organizations** receive our monthly newsletter which provides crucial information in **5 languages**.

## Technical Assistance

- Assisted **22 agencies** to ensure programs and services were accessible for immigrant residents (i.e. BCIT – 311, Municipal ID, City's Website, MONSE – Outreach in Brooklyn, MOCA – Mayor's Pop-Up events).

## Safe City Baltimore

- Amica supported approximately **30 families** access legal services. In FY26, MIMA plans to revamp the program to expand services and resources.



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# Fiscal 2025 - MIMA's Temporary Services/Activities

## ARPA – Baltimore New American Access Coalition (BNAAC)

- In FY25, BNAAC submitted a total of **530 applications** to services on behalf of **283 families** from **16 countries**.
- To date, the program has served a total of **842 families** residing in Baltimore.

## ARPA Language Access

- Implemented an automated Language Access Training available in Workday for employees.

## Key Bridge Emergency Response Fund

- Raised \$2.2 million (includes \$1.2 from the Baltimore Community Foundation) for families of the victims of the Key Bridge Collapse. Raised funds will support families until June 2028.



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# Questions & Discussion



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